



EMERGENCY MANAGEMENT AGENCY

DEPARTMENT OF PUBLIC SAFETY OFFICE OF THE ADJUTANT GENERAL

PO Box 116, Jefferson City, Missouri 65102
Phone: 573/526-9100 Fax: 573/634-7966
E-mail: mosema@mail.mo.gov



Situation Report

Hurricane Katrina Support

September 12, 2005, 11:00 am

The State of Missouri continues coordination with federal, state, local and non-profit agencies to provide support to relief efforts for people in areas adversely impacted by Hurricane Katrina.

Hurricane Ophelia no longer threatens the State of Florida. Florida State EOC has further reduced its operational hours to 0700-1900 EDT. 24-hour contact via the State Warning point is available for urgent issues requiring immediate action.

The following actions have been taken by state agencies on behalf of Hurricane Katrina victims over the last 24 hours or open items of significance:

- FEMA reported a Presidential declaration has been declared for the State of Missouri.
- SEMA is continuing Level 1 activation with additional staffing in the Control Room. However, operational hours have been reduced from 24/7 operations to 7:00 A.M. to 7:00 P.M and will continue this through the weekend.
- SEMA's volunteer phone bank remains open.
- American Red Cross reports they have assisted 2594 families as of Sept. 10, 2005. This brings the total of "self evacuees" to 7941.

St. Louis Reception and Care Facility

A staff meeting at 8:00 A.M. for information sharing among volunteers/city/state & federal organizations working at this facility. Mr. Christmann states everything seems to be going according to plan. The following reports were given by each section:

Admin: Admin is still collecting tasking forms & receipts. Please provide a list of number of volunteers that will be here for each shift.

Medical: Medical unit is ready to go. They are just trying to fine-tune their operation.

PIO & DHSS: Nothing new to report, ready to go.

Planning: Planning is having a photographer come in today to do a photo document layout of the operation of this facility. Someone will be coming around to each organization to document what they are doing or have done up to this point. Plan revisions for Incident Command Plan are ongoing to update & change titles and phone numbers as needed. A matrix is being developed and will be incorporated into the ICS planning. The matrix is an on-line reporting system. Planning also still needs demobilization plan from each organization/unit.

Logistics: Logistics needs to know what kind of equipment/supplies each unit or organization needs and they will do their best to try to provide it. Logistics is looking into document shredding/storage to shred or store documents related to this shelter, but will depend on cost as to how they proceed.

Operations: Operations is still working on the pet area. They have an enclosed area they may use. The Humane Society has offered to donate crates for reptile housing if they are needed. Port-A-Pot will be set up around the facility today to accommodate the large number of incoming people.

Security: Security is ready. Highway Patrol has offered their assistance with traffic and security if needed. Local security is still working access issues (who has access to what buildings/areas).

Volunteer Organizations: The Red Cross, Salvation Army, and Goodwill are ready to go.

FEMA: Four Additional staff people from FEMA will be here today to assist evacuees with online-registration and answer questions, etc. FEMA has been receiving manifests in the morning from outgoing flights, and Ruth will pass that information on as soon she hears anything. FEMA has a 9:00 A.M. conference call/staff meeting and she hopes to have more information after the conference call.

SEMA: SEMA will provide information regarding eligible costs and cost documentation.

Department of Health and Senior Services, Operation Show-Me Care Update

DHSS Situation Room: (For additional information, contact DHSS at 1-800-392-0272)

- DSR activated
 - Nancy Bush is Commander
 - Scott Clardy is Co-Commander

Boeing Site prepared for reception of displaced persons

- DHSS staff in St Louis (onsite)
 - Julie Eckstein (Director), and Bruce Clements (Director CERT and Co-Commander of St. Louis Site)
 - Mark Buxton, Angela Ford, Martha Shea and Brian Quinn (PIO) will be going to the site this afternoon.

Medical Supplies

- Cribs are at the O'Fallon Wal-Mart. SEMA is to arrange for pickup and delivery today. This issue must be resolved today. Been working with SEMA a week on this issue.

Renal Dialysis

- A list of ESRD (kidney dialysis unites) in the St. Louis area and their ability to take on new patients was faxed to the St. Louis facility per request of Martha Kopper.

Immunizations/Public Health Updates

- CDC's additional updated Immunization Recommendations for Hurricane Displaced Persons were distributed in a health update on September 9.
- Information on recommendations on tetanus prevention among Hurricane Katrina survivors and emergency responders was distributed in a health update on September 9.
- MERCK is offering to provide replacement medications for anyone from the hurricane area who was on a MERCK manufactured medication. They will also provide immunizations as well for these individuals. DHSS's DSR will be the contact point for all requests for Missouri. The process is: if the individual has had a prescription filled at a chain pharmacy that has a store in Missouri, the individual can get a 30 day replacement. If there is not a Missouri pharmacy that is part of a chain the individual's home state, other pharmacies can fill with a current physician prescription and MERCK will reimburse them. The pharmacy will need to contact their MERCK representative for details. Physicians should be aware of MERCK's patient assistance program as well.

Long Term Care

- The Missouri State Board of Nursing has an expedited process for the RN and LPNs displaced due to the hurricane. The Board will wave the application fee and expedite the paper work for the nurses. They can call the Board at 573-751-0681 for further information.

If they are CNAs the Section for Long Term Care (SLTC) can verify their status on the Louisiana, Alabama, or Mississippi registry web site. If the SLTC can get a copy of the social security card that would be best. If the individual doesn't have one, they would send us the social security number and SLTC will verify the status in other ways. The individual will need to take our CAN

challenge exam but we will expedite the process for sending the test to the examiner. They can work as a NA until they complete the challenge.

The facility can call the SLTC or the individual can call us and we will assist in any way we can to help them get certified in Missouri. Our phone number is 573-522-7656. If they have a copy of the SSN they can fax it to us at 573-526-7656 with an explanation of their needs.

Response Resources

- DHSS continues to add updates to the Communication Incident Management System Database that will be used at the St. Louis Reception and Care Facility.

Fingerprinting for Volunteers with Access to Children

- DHSS received information through MULES concerning this process, see attached.

Medicaid

- A list of contact information regarding Medicaid claims for citizens of Alabama, Louisiana and Mississippi is attached.

	Alabama	Louisiana	Mississippi
Claims Processing	EDS	UNISYS	ACS
Phone Numbers	1-800-688-7989 334-215-0111 1-888-223-3630	1-800-648-0790 225-216-6381	1-800-884-3222 1-601-206-3000
Hours of Operation	M-F, 8 am – 5 pm	M-F, 8am – 5pm	M-F, 8am to 5 pm; after 5 pm rolls into ACS nationwide phone bank in Henderson, NC which is 24 hr
Eligibility	EDS	1-800-776-6323	1-866-597-2675, ext. 0 601-206-3090
Phone Numbers	1-800-727-7848	225-216-6370	
Hours of Operation	24 h/day		Info available 24/7 electronically; M-F 8 am to 5 pm (if need to speak with attendant)
Prior Authorization	HID	ULM-PA	HID
Phone Numbers	1-800-748-0130	1-866-797-2329	1-800-355-0486
Hours of Operation	M-F, 8 am – 7 pm Sat, 8 am – 2 pm	M-F, 8AM – 6PM	M-F 8 am -6 pm Sat & Sun 10 am to 4

	Clinical staff on call: 24 / 7		pm Clinical staff on call 24/7
State Office Phone	1-800-362-1504 334-242-5050	1-800-437-9101	601-359-5253 or 1- 800-241-2408
Hours of Operation	M-F, 8 am – 5 pm	M-F, 8am – 4:30pm	M-F 8 am to 5 pm